

A boxed copy received on 2/5/1990
was forwarded to Mr. Personnel
Services. B

QSSU

(96)
34

L.M.J. GILLESPIE-General Secretary
96 Albert Street, Brisbane.
07 221 1633 008 177 244
Fax: 07 221 5250
GPO BOX 545, BRISBANE. QLD 4001
135 STURT STREET, TOWNSVILLE.
077 726 607

Queensland State Service Union

Mrs. S. Ball

REF:

SB:RL

23rd January, 1990.

Ms. R. Matchett,
Acting Director-General,
Department of Family Services and
Aboriginal and Islander Affairs,
Administration Building,
Cnr. George & Elizabeth Streets,
BRISBANE Q 4000

RECEIVED

29 JAN 1990

Office of the General
Secretary of the Queensland
State Service Union

Dear Ms. Matchett,

Re: STAFFING LEVELS - JOHN OXLEY YOUTH CENTRE

Youth Workers at John Oxley Youth Centre have indicated to the Union their concerns that a serious and potentially dangerous situation is occurring because of inadequate staffing levels. Members have complained that over the last month twelve (12) assaults were recorded against staff in one wing alone and twenty-one (21) serious incidents were recorded.

Further, the Union received a number of complaints from concerned members today as a direct result of a serious assault on an extremely experienced male Youth Worker which occurred last night.

Members have further conveyed their view that a number of residents are terrified of the situation and feel there is not adequate protection. As a result, our members have requested the Union to ensure that a minimum staffing level of eight (8) Youth Workers be present on the floor to cover the 7.00 a.m. to 3.00 p.m. shift and the 3.00 p.m. to 11.00 p.m. shift, exclusive of any Youth Workers necessary for escort duty and in addition to an Alarm Watcher and Senior Youth Worker.

In addition, the Union is seeking that the staffing level of eight (8) Youth Workers is not to comprise Nurses or Practical Training Instructors. Our members have indicated to the Union quite strongly that they do not wish to work in situations unless there is a full complement of eight (8) Youth Workers on duty to cover the morning and afternoon shifts.

The Youth Workers are loyal and conscientious employees of the Department, and in this regard the Union requests your early attention to this matter.

Yours faithfully,

J.M. WALKER,
DIRECTOR, INDUSTRIAL SERVICES.

A/M. Personnel Services
B E

QCPCI

Date: 3.12.2012

Exhibit number: 127