

DN 44280



Queensland  
Government

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25 JAN 2012



Commission for Children and  
Young People

Department of  
Communities

Office of the  
Director-General

23 JAN 2012

Ms Elizabeth Fraser  
Commissioner for Children  
and Young People and Child Guardian  
PO Box 15217  
BRISBANE CITY EAST QLD 4002

QCPCI

Date: 23.10.2012

Exhibit number: 90

Dear Commissioner

*Elizabeth*

Thank you for your letter received on 29 November 2011 enclosing a copy of the final report *An Independent assessment of the case management of the child by departmental officers at a Child Safety Service Centre during 2009 - 2011* concerning [REDACTED] and her son, [REDACTED]

The Department of Communities has considered the 16 action items outlined in the report and has completed the majority of these, except recommendations one, three, four and nine. However, implementation of these recommendations has commenced and will be finalised in the first half of 2012. Training will be provided to staff who will support case work practice.

In addition to the recommendations suggested by the commission, the Bundaberg Child Safety Service Centre has introduced the new Practice Panel as part of the statewide Court Work Project. This aims to further enhance consistency in decision making, quality assure decision making processes, and develop practice wisdom and depth of knowledge across all staff.

Child safety officers are continuing to work proactively with [REDACTED] and her son to facilitate their positive contact. A case plan is in place that continues to focus on reunification, and [REDACTED] progress towards addressing the identified child protection concerns will be supported and monitored.

If you require any further information or assistance in relation to this matter, please contact Ms Bernadette Harvey, Regional Director, Central Queensland Region, Department of Communities on 4938 4101.

Yours sincerely

*Linda A Apelt*

Linda A Apelt  
Director-General

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