

QUEENSLAND CHILD PROTECTION
COMMISSION OF INQUIRY

STATEMENT OF BRUCE MARSHALL

I, **BRUCE MARSHALL**, of c/- 205B Bowenda Drive Aurukun in the State of Queensland, Service Development and Integration Officer, solemnly and sincerely affirm and declare:

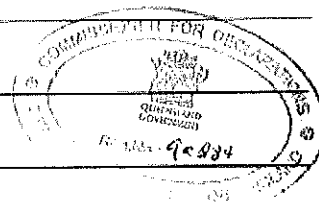
1. I am a Service Development and Integration Officer in Community Services Funding and Support (previously Community Capacity and Service Quality), Department of Communities, Child Safety and Disability Services.
2. I have been appointed to this AO6 level position since August 2010. I live and work in the Aurukun Community.
3. When planning and reviewing my work and seeking approval for decisions, when required, I reported to Mr Paul Millard, Principal Service Officer, who is based in Cairns. My position is part of Community Services Funding and Support of which Ms Tracey Harding is Manager. Ms Tracey Harding is based in Cairns and reports to Mr Desmond Lee, Far North Queensland Regional Director Disability and Community Services, Department of Communities, Child Safety and Disability Services.
4. Prior to this appointment I was employed in the following positions:
 - June 2007 to August 2010 – I was the Owner/Operator of AMRO Training and Consulting. I designed and delivered mentoring programs within the Welfare Reform Communities of Aurukun, Coen, Hopevale and Mossman Gorge. This program was funded by Department of Education, Employment and Workplace Relations
 - May 2003 to May 2007 – I was the Chief Executive Officer for Maningrida Jobs Education and Training Aboriginal Corporation in the Northern Territory
 - For ten years I worked and lived in remote communities in Western Australia and managed large cattle stations.
5. I hold the following qualifications:
 - Certificate IV in Workplace Training and Assessment
 - Certificate IV in Occupational Health and Safety
 - Coxswain Certification
 - Commercial Pilot Licence.

ROLE

6. The purpose of my role, as the Service Development and Integration Officer based in the Aurukun Community, is to support the Aurukun community in reducing alcohol related harms by:
 - supporting funded services through capacity building and service improvement This may include: governance; policies and procedures; effective and appropriate processes; and, service and program development
 - assisting services provided in the community to work as part of an integrated service system.
7. This position is temporary. It is funded through the Alcohol Management Reform initiative to 31 December 2012.

Signature of witness to Inquiry _____

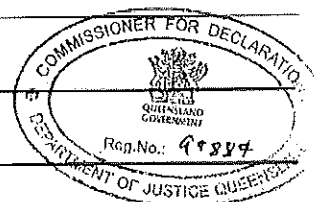
Signature of person witnessing statement _____
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8. My duties and activities include:
- working with individual services to address identified issues or capacity gaps
 - assisting with service/program planning and development
 - assisting boards and management committees in developing governance capacity
 - supporting integration initiatives and processes between the community and service providers and between different services
 - connecting organisations with each other and with other groups
 - assisting with interagency meetings and supporting working groups
 - working with a place-based approach to ensure relevant achievable solutions
 - assisting with organising and/or facilitating workshops.
9. As part of my role I have provided support to the:
- Safe House and Women's Shelter including:
 - advice in relation to staffing policies and implementation
 - assistance with training needs analysis and procurement of training
 - reporting procedures
 - safety planning and issues
 - maintenance issues – urgent and planned
 - provision of information and linkages regarding other community services
 - assistance with service system integration
 - assistance with troubleshooting, where applicable
 - departmental child safety team including:
 - supporting logistics of community visits
 - provision of information including relevant community and service updates
 - departmental youth justice services (now Department of Justice and Attorney General) including:
 - supporting logistics of community visits
 - provision of information including applicable community and service updates
 - project and program support
 - Aurukun Mens / Elders Group including:
 - project and program planning – family, parenting, relationships
 - facilitation of applicable guest attendance – i.e. parenting coordinator
 - provision of information regarding applicable referral opportunities
 - school programs including:
 - photography programs that helped young people to show their community through their own eyes.
10. In recent months I have also taken on some additional coordination and logistical support roles as the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs no longer have a position based in Aurukun.
11. As part of my role I have contact with a large range of community stakeholders. These include the:
- Children's Safe House (Act for Kids)
 - Women's Shelter (Cape York and Gulf Remote Area Aboriginal and Torres Strait Islander Child Care Advisory Association Inc.)
 - Parenting Program (Cape York Partnerships for Welfare Reform)
 - Wellbeing Centre (Royal Flying Doctor Service)
 - Department of Communities, Child Safety and Disabilities - Child Safety Services
 - Family Responsibilities Commission (FRC)
 - Department of Aboriginal and Torres Strait Islander and Multicultural Affairs (DATSIMA – formerly Aboriginal and Torres Strait Islander Services)

Signature of witness to Inquiry _____

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- Balkanu Cape York Development Association
- Government Champion
- Commission for Children and Young People and Child Guardian
- Aurukun Shire Council
- Community Development Employment Projects and the Job Services Australia providers
- Aurukun Primary School
- PCYC
- Queensland Police Service.

12. Some of the outcomes from my role and its work with the Aurukun community include:
- increased service capability of the Women's Shelter
 - increased service capability and quality of the Safe House
 - enhanced integration of community services
 - timely reopening of the Safe House after closure due to safety issue/s
 - increased support for the development and delivery of targeted and sustainable community programs. This resulted in concrete outcomes including:
 - capturing culture through photography (PHaMs)
 - diversion from drugs / alcohol / anti-social behaviours – attendance at family movie nights, disco nights (PCYC)
 - furniture and billy cart making with Youth Justice Programs – outputs donated to the Safe House
 - volunteer marine rescue training of community members resulting in increased capacity within the Aurukun community.

Declared before me at Cairns this day of August 2012.

Signature of witness to Inquiry _____

Signature of person witnessing statement _____

